Message

From: Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-
01/CN=RECIPIENTS/CN=JAMES.HANCHETT]
Sent: 12/6/2011 2:22:30 PM
To: Byrne, Eric (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-01/cn=Recipients/cn=Eric.Byrne]
Subject: RE: Amherst server

Did you check with Steve Lobik about having UMass pay? If not I will need a PO from Chris to give to
UMass. We might need 2 PO's one for phones and one for network wiring.

Jim

-----Original Message-----
From: Byrne, Eric (DPH)
Sent: Tuesday, December 06, 2011 9:13 AM
To: Hanchett, James (DPH)
Subject: RE: Amherst server

According to Chris there are jacks in the room, but I suspect they are connected to the Umass network -
not to ours.

-----Original Message-----
From: Hanchett, James (DPH)
Sent: Tuesday, December 06, 2011 9:11 AM
To: Byrne, Eric (DPH)
Subject: RE: Amherst server

Is the wiring in place, or does it have to done?

Jim

-----Original Message-----
From: Byrne, Eric (DPH)
Sent: Tuesday, December 06, 2011 8:27 AM
To: Hanchett, James (DPH)
Subject: FW: Amherst server

Hi Jim,

It looks like this keeps working its way back to you. My understanding is that Chris needs at least two
network drops and two phone connections; one set for her and another set for a multi-funtion
copier/printer/fax machine. I am trying to find out if anyone else will be in that office which would
require yet another set of jacks. I am also trying to find out the room number. But maybe this is
enough info to get things started?

-Eric

-----Original Message-----
From: Mary Wiseman [mailto:marym@oit.umass.edu]
Sent: Monday, December 05, 2011 11:10 AM
To: Byrne, Eric (DPH)
Subject: FW: Amherst server

Hi Eric, I am writing to you from Telecommunications at Umass. I was forwarded these emails to make sure
that the information gets the right person.

If you need some work done by Telecom on campus, please contact James Hanchett at 413-545-2607, email
james.hanchett@state.ma.us

He is the person who submits the work requests to me to have work done by Telecom.

Feel free to contact me with questions.

Mary Wiseman
Telecom
5-3090

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-----Original Message-----
From: Graeme Sephton [mailto:sephton@admin.umass.edu]
Sent: Monday, December 05, 2011 10:12 AM
To: 'Byrne, Eric (DPH)'
Cc: Lobik Stephen
Subject: Re: Amherst server
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Good morning Eric,

I don't want you to think we are all passing the buck but here is how you get a new jack somewhere, or if
there is a jack there already, how you get it activated.

If our web site is any good you will be able to get exactly what you need by following the procedures at:
        http://telecom.oit.umass.edu/tug_rep/

If that somehow doesn't work, then I am happy to be your agent of last resort.

Graeme Sephton

On 12/5/2011 9:10 AM, Lobik Stephen wrote:
>
> Eric,
>
> I would suggest starting with Graeme Sephton Sephton@admin.umass.edu
> <mailto:Sephton@admin.umass.edu>
>
> Stephen
>
> Stephen Lobik
>
> Capital Project Manager
>
> Facilities Planning Division
>
> University of Massachusetts
>
> (T) 413-545-6516
>
> (C) ███████████
>
> (F) 413-545-3684
>
> slobik@facil.umass.edu
>
> *From:*Byrne, Eric (DPH) [mailto:eric.byrne@state.ma.us]
> *Sent:* Monday, December 05, 2011 9:08 AM
> *To:* Lobik Stephen
> *Subject:* RE: Amherst server
>
> I guess that would be the next place to check. Would thet be Graeme
> Sephton?
>
> --
> --
>
> *From:*Lobik Stephen [mailto:slobik@facil.umass.edu]
> *Sent:* Monday, December 05, 2011 9:05 AM
> *To:* Byrne, Eric (DPH)
> *Subject:* RE: Amherst server
>
> Eric,
>
> The renovation project I did on the 2nd floor has been closed out so
> There is nothing I can do at this time. Do you need to get in touch
> with our OIT folks?
>
> Thanks,
>
> Stephen
>
> Stephen Lobik
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> Capital Project Manager
>
> Facilities Planning Division
>
> University of Massachusetts
>
> (T) 413-545-6516
>
> (C) ███████████
>
> (F) 413-545-3684
>
> slobik@facil.umass.edu <mailto:slobik@facil.umass.edu>
>
> *From:*Byrne, Eric (DPH) [mailto:eric.byrne@state.ma.us]
> *Sent:* Monday, December 05, 2011 7:58 AM
> *To:* Lobik Stephen
> *Subject:* FW: Amherst server
>
> Hi Stephen,
>
> Is it possible to get a network drop in Chris's new space run down to
> the DPH patch block on the 2nd floor of Morrill 1?  I'm not sure but I
> think Chris is moving to the 4th floor.
>
> Thanks,
>
> -Eric
>
> /************************************************/
>
> /Eric Byrne/
>
> /Systems Engineer/
>
> /Information Technology Services/
>
> /Massachusetts Department of Public Health/
>
> /(413) 586-7525 x3130/
>
> /(413) 564-8764/
>
> ----------------------------------------------------------------------
> --
>
> *From:*Majewski, Christine (DPH)
> *Sent:* Friday, December 02, 2011 12:49 PM
> *To:* Byrne, Eric (DPH)
> *Cc:* Calvagna, Patricia (DPH)
> *Subject:* Amherst server
>
> Eric,
>
> I was upstairs in my new office space and plugged my laptop into the
> wall. It was not functioning. What can we do to get it on line with
> the Boston server? All the plugs need to function. One will be for a
> copier, printer, fax, scanner unit. I will be moving up there soon.
>
> Thanks,
>
> Chris Majewski, RS BS
>
> Food and Drug Inspector II
>
> MA Dept. of Public Health
>
>  Food Protection Program
>
> 305 South St.
>
> Jamaica Plain, MA  02130

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>
> Desk 617-983-6753, Fax 617-983-6770
>
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